



CUSTOMER CARE POLICY

**We, Tamil Nadu Newsprint and Papers Limited,
Kagithapuram, Tamil Nadu,
India's largest bagasse based
integrated pulp and paper manufacturing mill
are committed to**

- **Manufacture and supply of world class paper using best available technology in the industry**
- **Understand the needs and aspirations of our customers and devise appropriate business strategies and plans accordingly**
- **Be a transparent and customer friendly company**
- **Redress the grievances of our customers in the shortest possible time**
- **Treat all our customers as 'stakeholders' and follow the spirit of "working and growing" together**

Date : 2nd March 2009

Md. Nasimuddin
2.3.2009

**Md.NASIMUDDIN,I.A.S
MANAGING DIRECTOR**

